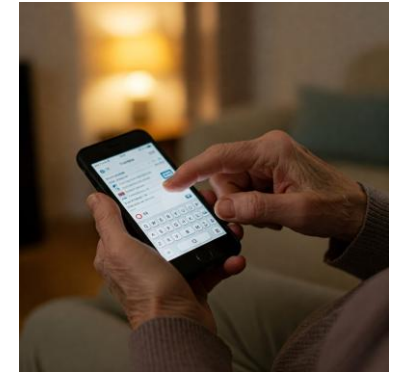




Living With Hearing Loss Make Your Smartphone Your Friend

Zoom discussion ~ Thursday, Feb, 20, 2025

- With hearing loss, phone communication is challenging. Trouble hearing phone conversations is often the first sign of a problem.
 - Even with cochlear implant or hearing aids, phone calls can be difficult to understand.
 - The world is dependent on smartphones for everything. Smartphones are in our hands whether we like it or not.
- *Make it work for you!***

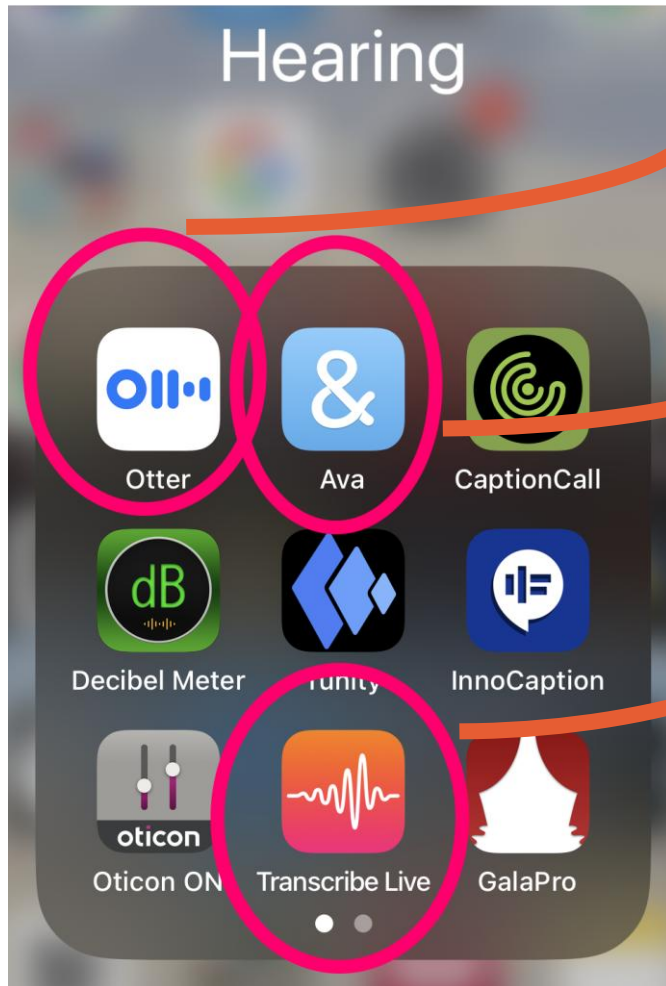


What Can We Use on Our Smartphones for Hearing Assistance?

- Apps - Are we all good on installing 'apps'? Someone can help if needed.
- Built in features and settings. Smartphones have built-in features to help without an extra app.
- Telephone call captioning - Apps that provide captions for phone conversations.
- Hearing beyond phone calls - Tools for theaters, television and other environments.



Apps - Speech-to-Text & Ambient Captioning



Otter

Ambient sound -
Captions for voices
in the room

Ava

Transcribe Live

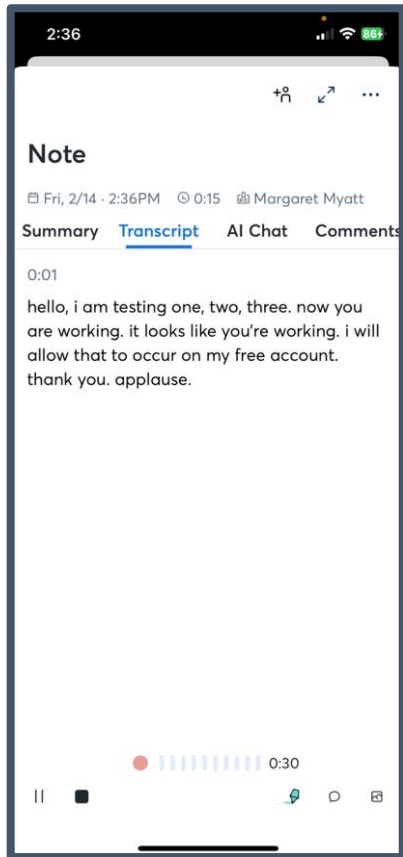
Transcribe Live is
challenging.
More on that in
a bit.

- *Make it work for you!*



Apps - Otter

Otter is a “speech-to-text” app designed for general transcription but also works well for those with hearing loss.



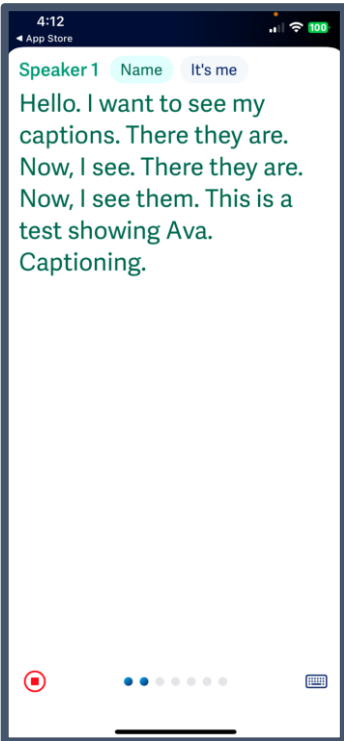
- **Free with limitations** – 30-minute sessions, 300 minutes per month.
- **Paid version** – Around \$100 annually.
- **Has quirks, but so do most apps!**



Apps - Ava



Ava is another “speech-to-text” app, similar to Otter.

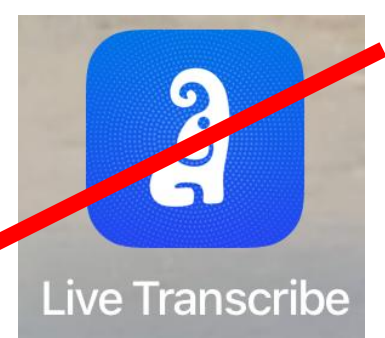


- **Free version** – Unlimited minutes, but restrictions apply.
- **Paid version** – About \$6.00/month.
- **Allows users to save transcriptions as text files.**



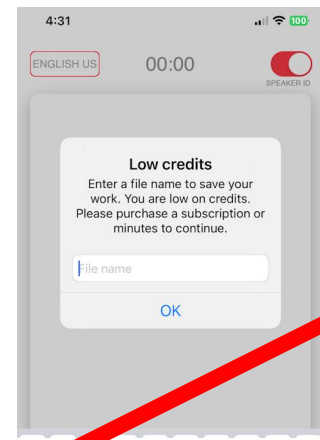
Transcribe Live?

Or Live Transcribe ?

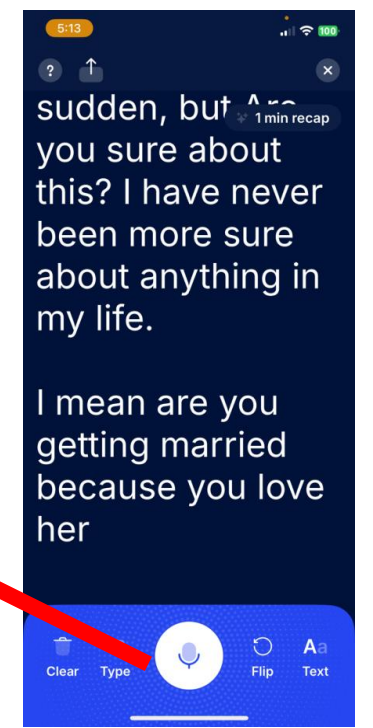
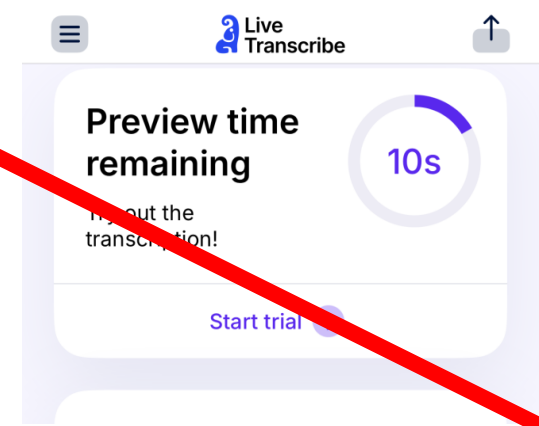


- Does Transcribe Live exist? Supposedly the best?
- But not very 'free.' And where is it?
- Can't find.

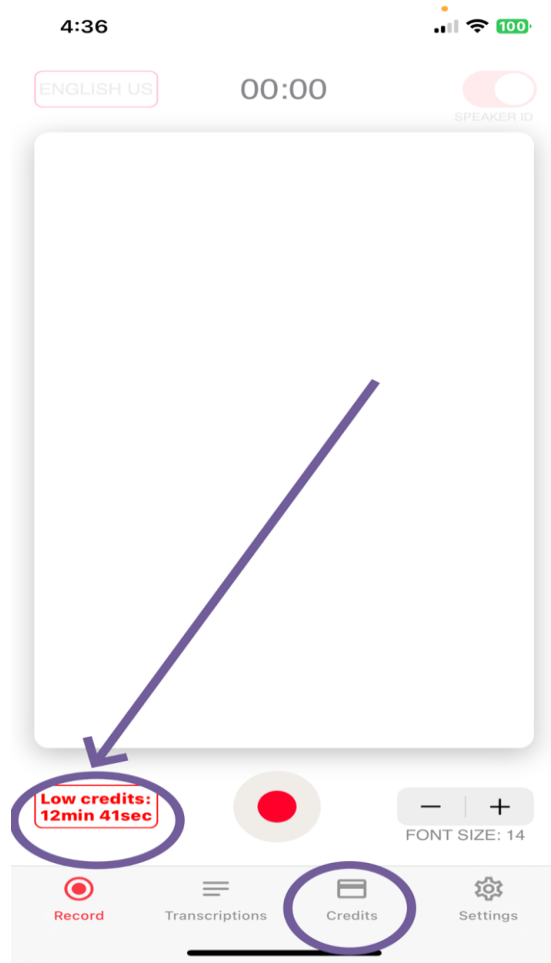
- Live Transcribe exists! Looks good
- But not free. 3 day trial.
- \$5.00 - \$10.00 per month



Wha???

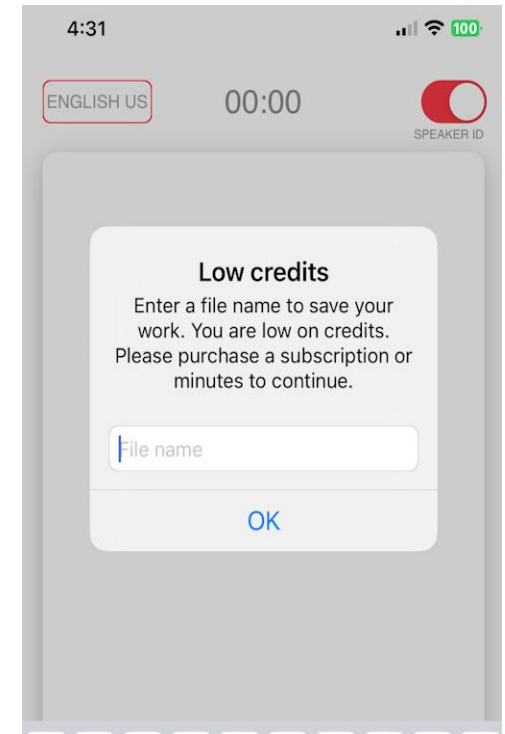


• *Make it work for you!* But wow! How?

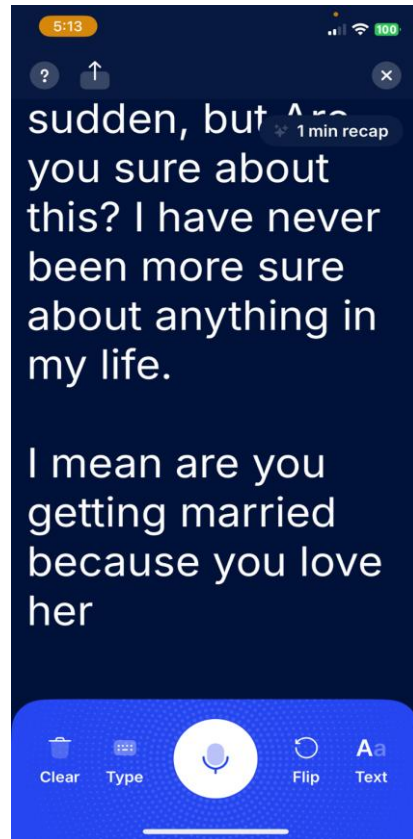
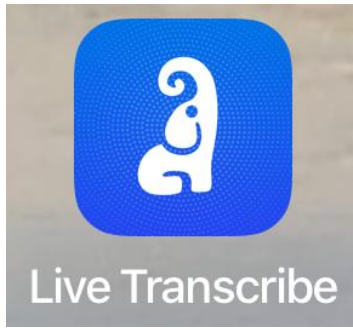


Transcribe Live

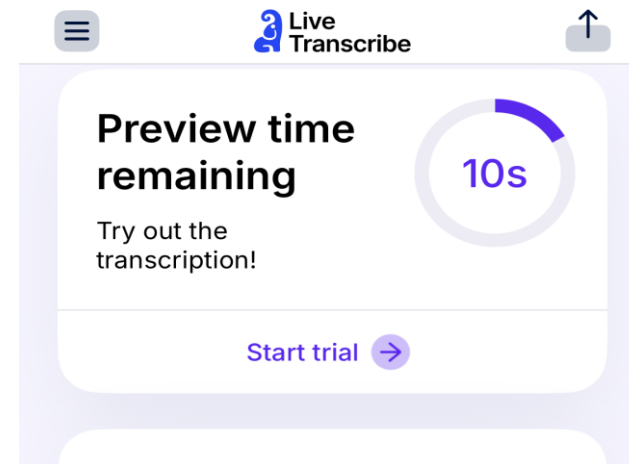
- It says free but not very 'free.'
- Cannot get beyond 'Low Credits' of 12 minutes 41 seconds
- \$8.49 monthly



Or Live Transcribe ? Same name



- 3 day free trial.
- \$9.99 a month or \$80 per year



Another Live Transcribe? Yes!



Live Transcribe - for Android only. Considered an excellent tool!
Rave reviews.

But wait! There's more!



NalScribe - For IOS only. Simple, straight forward, it just works.
Transcripts easily saved.



Hearing IOS - For IOS only? I did not spring for \$2.99/month

And more and more and more...

Why?





It is automated and it is cheap!

Captioning - Human intervention (CART), Automated Speech Recognition (ASR), and Artificial Intelligence (AI)

- **Old days** - CART, human captioning, expensive, slow but accurate.
- **New days** - ASR, automated speech recognition, more affordable, but less accurate.
- **Future** - AI blending CART and ASR for better accessibility.



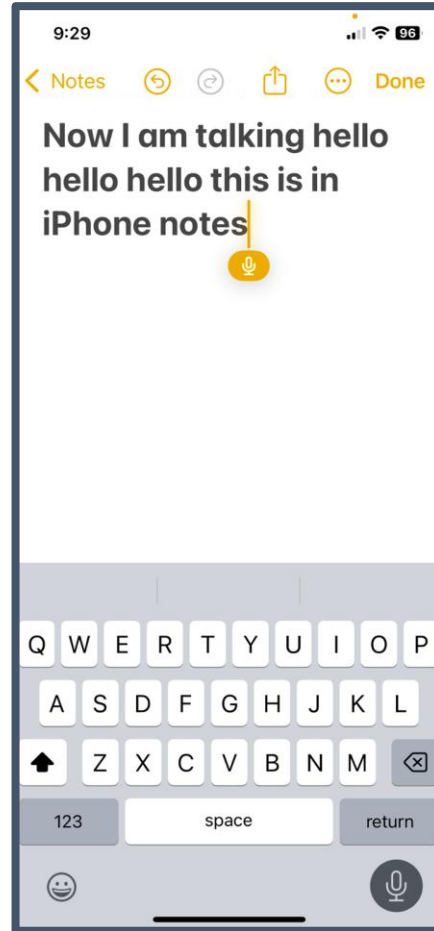
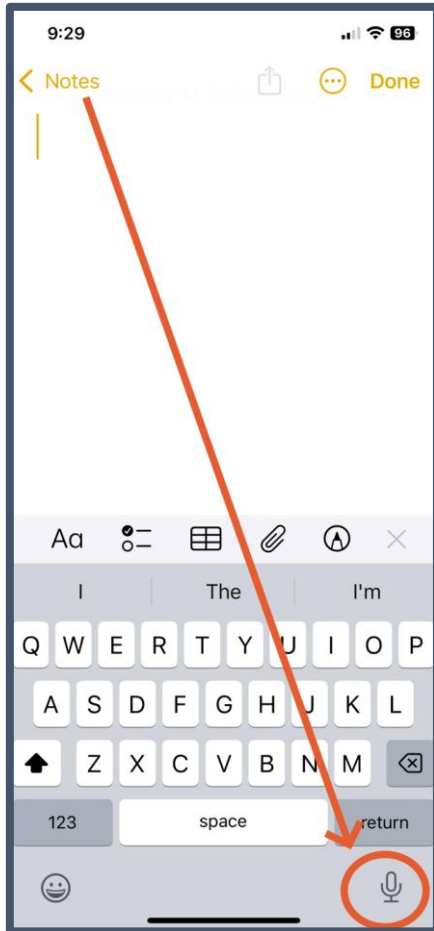
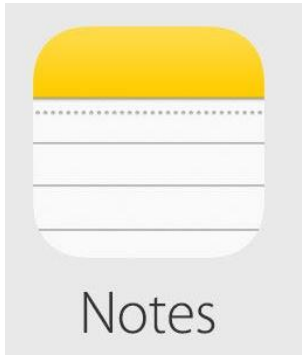
***ASR is cheaper and better than ever.
Easy to bundle with everything.***

It is everywhere.



Built-In Phone Accessories

Speech-to-Text ~ Using Notes



Easy to use, familiar

Open Notes
Use microphone
Start speaking

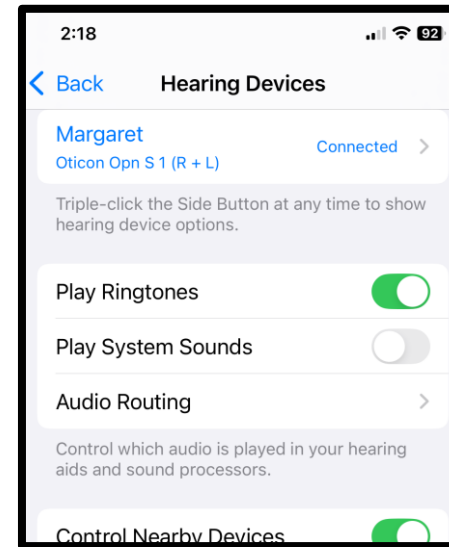
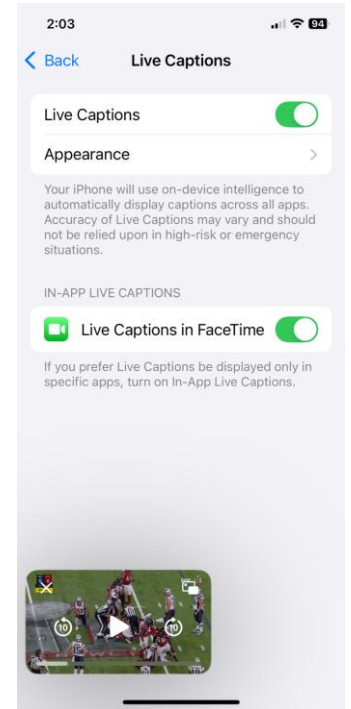
- *Make it work for you!*

Live Captions

Live Captions - My opinion - Just awful. Boxes everywhere whether you want it or not.

Subtitles and Captioning - Settings for captioning when captioning exists. Similar to TV settings (style, background, etc.)

Misc. settings - mysterious, perhaps useless, but be adventurous.



Telephone Assistance Innocaption



- Margaret's favorite
- We had an Innocaption last month, and presentation recording is available on our website, www.hearinglossmaine.org under "Previous Presentations."
- Free, for both iPhone and Android.



- *Make it work for you!*

When InnoCaption CAN be used

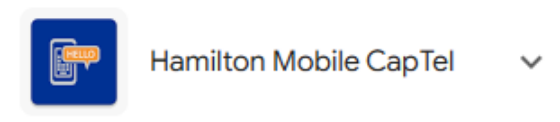
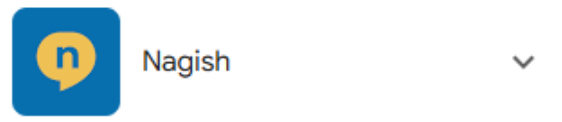
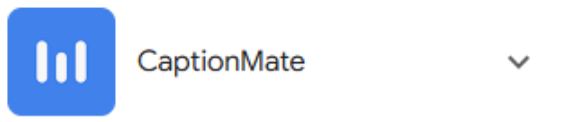
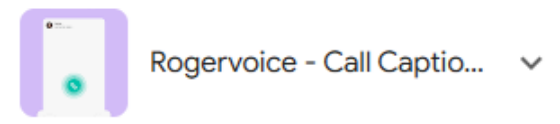
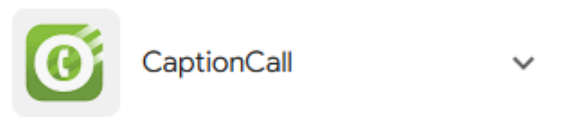
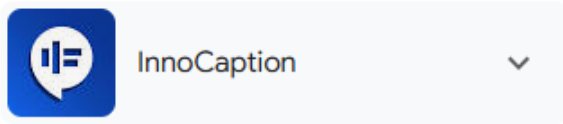
- InnoCaption can be used to make any phone call a hearing person would make
- When the InnoCaption user wants to make a phone call or attend a remote appointment where there is a dial-in option



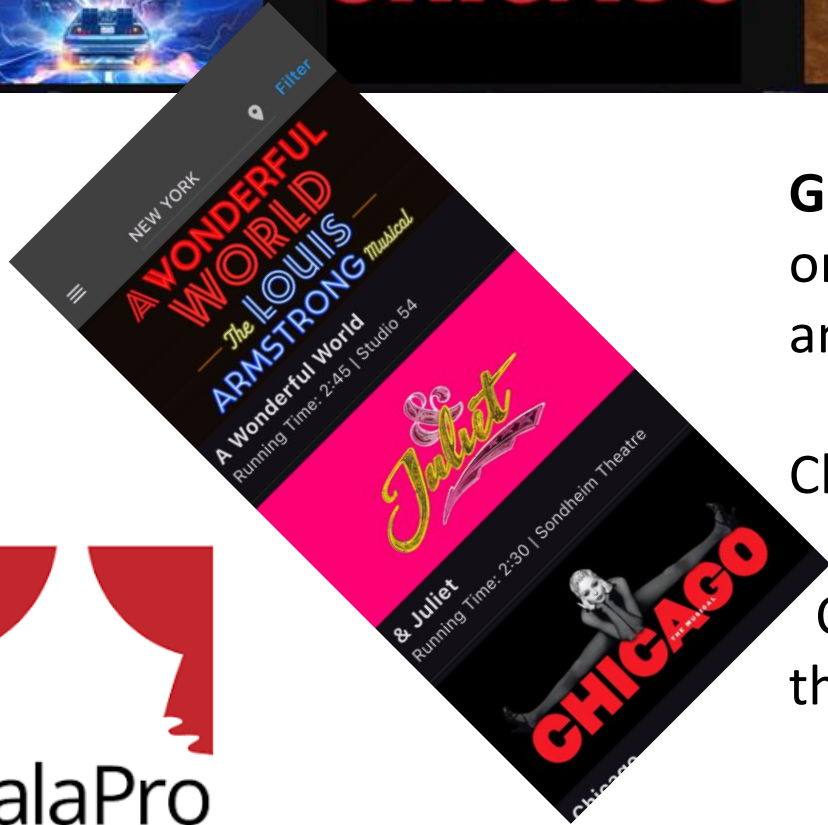
Telephone Assistance Other Apps

Applications / captioning / Telephone call

From sources across the web



Smartphone Apps for Theater - Gala Pro



Gala Pro - Closed captioning on your phone by city, time, and show.

Choose volume and language!

Captions are dimmed for theater friendliness.



Smartphone App for Television - Tunity

Tunity – Audio streaming

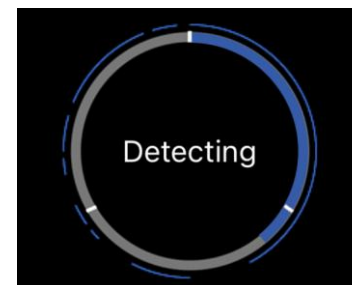
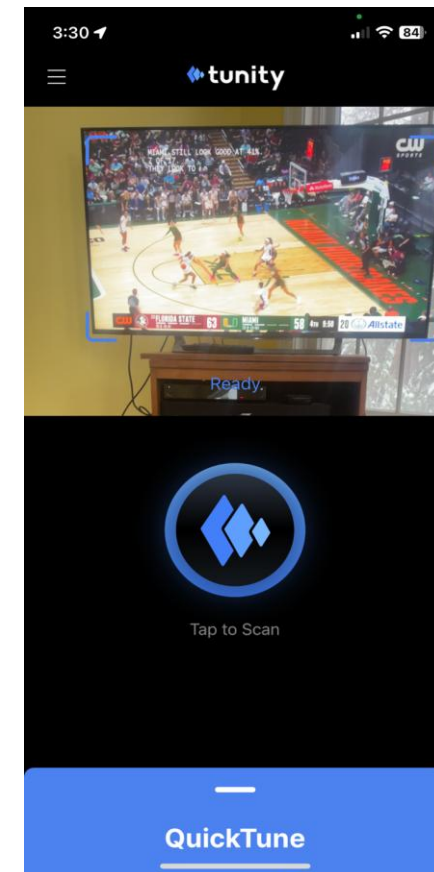
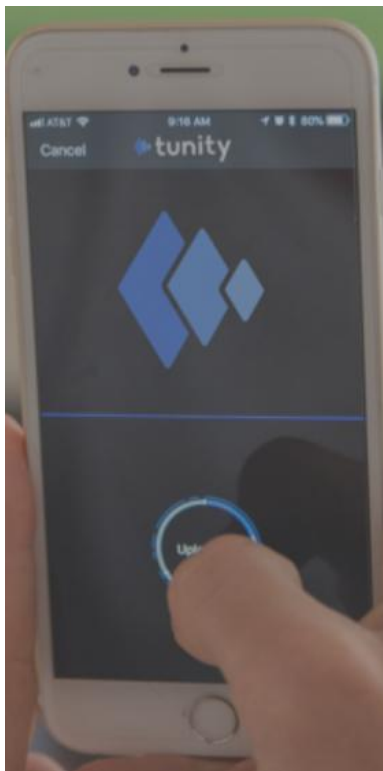
Scan the TV.

Tunity syncs to that channel's audio.

Stream the TV's audio directly to your device.

Hear what's happening in real time.

Anywhere - Through bluetooth, headphones or a speaker, you can listen to any muted TV. In a bar, gym, airport, waiting area wherever you are.



Miscellaneous Helpful Apps



Decibel Meter Measures noise levels in different environments.



Oticon app (or equivalent for other hearing aid brands) – Adjust volume, programs, mic connectivity, etc.



Soundprint - Crowd-sourced app that helps find quiet places to dine. Hopefully growing database.



World Health Organization - A basic hearing test app from the World Health Organization.



Questions? Comments? Suggestions?



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